

## **Highlights of this Issue**

- What's New in Winter '22
- Salesforce Launches Health Cloud 2.0, a Connected Platform to Help Deliver Health and Safety from Anywhere
- Salesforce Debuts "Backup and Restore" to Guard Business Data Against **Mishaps and Mayhem**
- New Automation and Al Innovations from Service Cloud Transform the Contact Center to a Digital HQ for Service Teams



#### What's New in Winter '22

Winter'22 brings a bunch of new features and functionality to play around with. Salesforce releases bring excitement to Admins & Developers, as well as users who get UI improvements. Winter '22 has introduced new improvements to Salesforce Flows...

### **Salesforce Launches Health Cloud 2.0, a Connected Platform** to Help Deliver Health and Safety from Anywhere

With Health Cloud 2.0, any business or government...



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#### **Salesforce Debuts "Backup and Restore**" to Guard Business **Data Against Mishaps and** Mayhem

Salesforce announced Backup and Restore, a new data recovery service native to Salesforce Platform. Built with ease of use in mind, Backup and ...



#### **New Automation and AI** Innovations from Service Cloud Transform the Contact Center to a Digital HQ for Service Teams

New Automation and AI Innovations from Service Cloud Transform the Contact Center to a Digital HQ for Service Teams-Salesforce announced new...



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